

# **PAIR Status Change Alerts**

(Available beginning January 1, 2022)

## **Description:**

When Black Hills IP does US docketing for a customer, they perform a daily process that includes downloading a status file for each matter. That status file provides a number of status change updates on a daily basis, like "Notice of Appeal Filed", "Non Final Action Counted, Not Yet Mailed", "Allowed -- Notice of Allowance Not Yet Mailed" or "Application Is Considered Ready for Issue".

Users of our Pipeline® portal can specify which alerts they would like to receive and what e-mail address they want them sent to. For example, a user can set up an alert for just one matter, or set up to have specific alerts sent on all their matters. For example, a user may wish to receive alerts anytime a matter they are associated with is "Considered Ready for Issue" so they can make sure that continuation applications are timely filed.

#### **How it Works:**

## Set Up

This service is available free-of-charge to docketing customers.

For non-docketing customers, to get set up all BHIP needs is access to the customer's private PAIR account. Once this access is provided, BHIP will make a Pipeline® portal account available to the customer and they can use it to configure desired alerts.

### In Operation

BHIP daily monitors a customer's US matters and detects any new PAIR status changes. If the status change has been selected by a user for an alert to be sent, the Pipeline® portal will send the alert to the designated e-mail(s).